



Job Title: Senior Manager, Tech and Impact

Reports to: CEO

FMCH Vertical Component: M&E

Position: Full-time (flexible)

Location: Mumbai

Job Summary: The technology and impact manager will be an intra-preuner who will help set up the processes for making the organisation more data driven, understand challenges in the system and be able to use technology to bring efficiency. They will also be responsible for communication of data on a weekly, monthly basis to the CEO and the Operations team. They will work closely with CEO and senior management.

We are looking for someone with:

- Exposure and/or passion for using data and technology in the development space or in the Public Health sector
- BE/BTech/MCA or equivalent degree or work experience
- Experience in data analysis, especially creating dashboards and visuals on Power BI
- Good communication and conflict management skills
- Should be able to coordinate with field teams and tech vendors
- Be able to understand ground realities and translate them to technology solutions
- Assertive, high ownership and creativity
- Enjoy working in a fast paced, startup environment
- Ability to deal with the uncertainty that comes with solving complex social issues with a strategic, systemic lens
- Knowledge about the first 1000 days preferred, not compulsory
- Knowledge about M&E preferred, not compulsory

KEY RESPONSIBILITIES:

Data and Process Management:

- Organize and use available data through dashboards and reports
- Communicate the data to the operations team in a systematic, timely manner
- Flag any deviation from the organisation goals and priorities
- Review data periodically and suggest trends that would go into conceptualizing programs and also evaluating current interventions
- Set up processes in the organisation to enable the teams to manage the M&E through dashboards and reports
- Review and provide critical analysis of team's outputs thereby enhancing team's analytical abilities
- Periodically review and assess team's performance based on data

FMCH India (<http://www.fmch-india.org>) works in economically underprivileged communities to provide full access to Preventative Health and Balanced Nutrition. We dream of a world where the potential of each child is not limited by poor early health or malnutrition.

Vendor Management:

- Manage relationship with vendor(s) to build the next layer of technology that would be used to enhance our work
- Be a bridge between the field and the tech teams
- Understanding and documenting the needs of the organisation
- Communicate the requirements in a simple, effective manner to the tech developers

Partnerships

- Assist partners in managing their data – setting up processes and helping with any technology challenge
- Periodical meetings with stakeholders for identifying new avenues of partnerships, review of the progress with essential course corrections if needed

Communication

- Regular team meetings to ensure smooth communication at all levels
- Present the field reports to the Board and the Management team every quarter/month
- Interact with various stakeholders with respect
- Conceptualizing trainings as per the need of the staff
- Contribute towards development and revision of the training manuals developed by the organization
- Interacts with external agencies, donors, government agencies

Additional Responsibilities:

- Participate and contribute to the research, studies undertaken by the organization
- Stays updated about innovations on health and malnutrition issues, including latest trends specialized treatment facilities available at various hospitals and protocols, best practices being developed/practiced globally
- Facilitate trainings for different stakeholders as per need
- Conceptualize and write proposals for program expansion and diversification
- Any additional responsibility given by the organization including management of existing technology/app

Remuneration: 5.0 – 6.0 LPA CTC (depending on experience)

If you would like to apply for this role, send your CV to contact@fmch-india.org keeping shruthi.iyer@fmch-india.org in CC. Typical recruitment process for this roles takes about 2 weeks. Immediate joining.